

Commanders Glory Community Vendor Agreement

This agreement establishes the terms and conditions for vendors who wish to become **Verified Vendors** in the CG Community.

By signing this document and checking the declaration box below, the vendor agrees to comply with all rules outlined herein.

Terms & Conditions

1. Fair Pricing

Vendors must not charge residents unreasonable or exploitative amounts for services. All charges must be transparent and justifiable.

2. Noise-Controlled Work Hours

Any work that produces noise may only be carried out between **9:00 AM and 6:00 PM**. No noisy work is permitted on **Sundays**.

3. Respectful Conduct

Vendors and their team members must behave politely and respectfully toward all CG Community residents at all times. Courteous communication and professional behavior are mandatory.

4. Post-Service Support

Vendors must provide **free support and service for the same job** (for which they have already been paid) for up to **5 days after completion**.

Penalties & Consequences

Failure to comply with the above terms may result in the following actions by the CG Community Management:

- **First Violation:** Written warning and mandatory corrective action.
- **Second Violation:** Temporary suspension of Verified Vendor status for up to **30 days**.
- **Third Violation:** Permanent removal from the Verified Vendor list and prohibition from offering services within the CG Community.

The CG Community reserves the right to take immediate action, including suspension or removal, in cases of severe misconduct, exploitation, or breach of trust.

Dispute Resolution

In the event of a disagreement between a vendor and a resident:

- **Step 1: Mediation** – The matter will first be referred to the **CG Community Committee**, which will mediate and attempt to resolve the issue amicably.
- **Step 2: Escalation** – If mediation fails, the dispute may be escalated to the **CG Community Management Board** for a binding decision.
- **Step 3: External Resolution** – Only if internal resolution fails, parties may seek external legal remedies, subject to applicable laws.

This ensures disputes are handled fairly, transparently, and with minimal disruption to community harmony.

Vendor Declaration

I agree to the above Terms & Conditions, including penalties and dispute resolution procedures, and wish to become a Verified Vendor in the CG Community.

Vendor Details

- **Vendor Name:** _____
- **Company Name:** _____
- **Contact Information (Phone/Email):** _____
- **Address:** _____

Signature

- **Vendor Signature:** _____
- **Date:** _____